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We make IT, work for you



Our Partnership and Alliances:





Cnetso Limited

Cnetso Limited is a UK based company formed in 2006 to offer practical IT support to schools in London area.

Our difference is end to end complete IT service. Not only can we get your ICT up and running, provide warranty service to your equipments but we also provide maintenance and support through the full life cycle management. In short we provide personalised worry free service based on your needs and requirements.

Positive word of mouth:

80% of our clients are derived from word of mouth referrals. Our quality of work and customer service is second to none and is proven by the fact that our customers have the belief and confidence to refer us to others. This alone sets us apart from our competitors.

We build and encourage strong relationships:

Our clients are the most important to us. We build our business connections on honesty and integrity, ensuring that our relationships last years, not months. We actively seek opportunities for both clients and suppliers, often going far beyond the traditional means of networking.

Highly Qualified Team Members:

All our engineers are CRB cleared and have high qualifications, including: MCSE, CCNA and many more, with at least 8-10 years experience in IT. Our support hotline is available Monday to Friday from 8am till 6pm. We are here to help you !

Enhance your Teaching and Learning with the Fronter Platform!

- PERSONAL WORK & PORTFOLIO
- LEARNING & TEACHING
- COLLABORATION & COMMUNICATION
- PUBLISHING
- SET-UP & ADMINISTRATION

Help to gain knowledge through collaboration

Cnetso Limited offers a wide range of IT services for our customers to ensure trouble-free operation of Fronter.

We provide extensive support on all aspects of IT services to make the Learning Management System easily accessible to users.

We help teachers to manage their virtual learning environment by taking away the strain of tasks such as uploading of course materials, tests or any other external files as needed.

We enable the users to operate the

Fronter platform efficiently with minimum training.

virtual learning environment by taking away the strain of tasks such as uploading of course materials, tests or any other external files as needed.

We provide comprehensive IT support to teachers and take the full responsibility for our customer's overall IT requirements

Our Service Level Agreements (SLA) integrates the schools into Cnetso's support structure. The agreement can be tailored to the specific needs of the school.



....keeping on top
of what's going on in your school



We have an in-depth experience of supporting and knowledge of what is required to run Management Information System (MIS) in primary schools, including many years experience of working in Integriss environment.

Cnetso Limited is also working towards two separate RM accreditations for support and training of Integriss MIS system. This accreditation ensures that the training and support you receive from Cnetso Limited is of the highest standards and approved by the RM themselves.

In addition, as we work closely with the primary schools, we have firsthand experience of training and supporting school's personnel and are quick to respond to the various information requirements placed on schools.

Our MIS support team is fully setup to provide high quality Integriss support. We achieve this with a combination of site visits, phone and remote support. Our team has many years of Integriss support experience and you can contact them via our helpdesk which is available Monday – Friday from 8am till 6pm.

Our in-house expertise enables us to resolve the vast majority of your Integriss related queries quickly and efficiently without the need to seek assistance from RM.



Help for Teachers

Cnetso will provide full IT support to Teachers and take complete responsibility for our customer's overall IT requirements.

With IT problems teachers would not be able to concentration fully on their teaching experience and it would stand in the way of efficient working. Our support is designed around the needs of Teachers so that they are relieved of the technical problem and can focus on their core tasks.

Our range of service includes helping with interactive white board, support of Fronter platform and any hardware or software problems. In addition we provide courses to support the introduction of new software.

At Cnetso we solve all these problems to make the teaching and learning experience easier and trouble free.

Taking away the Strain

Let us free you of the burden of IT services to concentrate on your core task of teaching.



ICT Services for School

Our service is designed for schools that require ICT support at its best. With our support and advice we can make your job more manageable and alleviate the daily stresses and strains of technical burdens.

Our Managed Services proposition is a powerful one, designed to give our partners advantage - to reduce their costs, help them improve the performance of their systems, and protect their long-term investments in IT. Cnetso will provide full IT support to schools and take complete responsibility for our customer's overall IT requirements.

Our support is designed around the needs of Teachers and students so that they are relieved of the technical problem and can focus on their core tasks. Our range of service includes helping with interactive white board, support of Fronter platform and any hardware or software problems. In addition we provide courses to support the introduction of new software.

ADMIN PACKAGE	BASIC	STANDARD	ADVANCE
Integris G2 with onsite, remote and telephone support	✓	✓	✓
Setup and configuration of Fronter MLE		✓	✓
School website and staff email setup		✓	✓
Support for LGfL 2.0			✓
Support for admin machines and connected printers			✓
Price per Annum	£2,100.00	£2,400.00	£2,900.00

CURRICULM PACKAGE	BASIC	STANDARD	ADVANCE
Desktop Support: Provide support to all the desktops in the ICT Suite and classrooms which are used by children	✓	✓	✓
Printer Support: Support for all the printers in the school, either locally connected to the computers or linked to the network	✓	✓	✓
Curriculum Software Support: Provide support to the curriculum based software used in the school.	✓	✓	✓
Hardware Inventory: Maintain and update the inventory of all the IT related hardware in the school		✓	✓
Teachers Laptop Support: Support for all the teacher's laptops in the school		✓	✓
Internet Support: Provide support for internet access and make sure that school is connected to internet			✓
Interactive White Board Support: Support for projectors and Interactive Whiteboards (Promethean, SMART and etc)			✓
Network Management: Management of school intranet and connectivity between the computers and server			✓
Remote access: Remote access to the school server and computers using secure VPN connection			✓
Server Support: Provide server support for Microsoft, Ranger or RM CC4 servers.			✓

Ad-hoc rate (minimum 2 hours)	£25.00	£27.00	£29.00
Annual Price - Regular 41 Half Day Visits (4 hours - suitable for small primary schools)	£3,705.00	£3,900.00	£4,290.00
Annual Price - Regular 41 Full Day Visits (6 hours - suitable for medium/large primary schools)	£5,460.00	£5,850.00	£6,435.00

* These are only guiding prices, on request we will quote you the price for your school according your requirements



Benefits to Your School

Cnetso provides you the freedom of choosing from various pre defined structures of SLA or to build your own package of services depending upon your school requirements.

We will allocate one of our qualified engineers, just for your school, which will give a personal touch to the services. This will enable the school and us to work closely and resolve the issues more efficiently. All our engineers are CRB certified and highly qualified with many years of IT experience.

We work closely with Dell and other hardware vendors, which enable us to supply hardware on discounted prices to our clients. We provide advice and guidance, helping schools to purchase wisely and at lower cost.

Schools can contact our ICT Helpdesk from Monday – Friday between the hours of 8am and 6pm. They also have the ability to submit the IT issue through our web-based helpdesk.



What our clients think about us

“Cnetso have been providing IT services to Downhills for a number of years now to a very high standard. The IT technician is always helpful, thorough, knowledgeable and organised. I would definitely recommend them.”

*Claudia Walsh, Admin Office
Downhills Primary School*

“We are working with Cnetso Limited for the last few years and they have provided good service throughout this period.

We are happy that they provide us with a professional service and we also welcome the personal touch. We work closely with the same technician, weekly, which has enabled us to build a joint vision to develop the provision of ICT across the school.

They ensure we acquire the most up to date equipment within our budget.”

*Ruth Mayes, ICT Coordinator
Alexandra Primary School*

“We are working with Cnetso Limited for last few years and they have provided a good service through out this period.

They always try their best to sort out any ICT problems during their weekly visit and also remotely if required.

Good reliable service.”

*Halil Ertepinar, ICT Coordinator
Belmont Junior School*

“Here at Downhills Children’s Centre our plans were to start computer classes for our local families. Cnetso IT Team helped us to set up all of our equipment and to sort out all of our many IT problems. Our IT classes are now running successfully, many thanks. “

*Maxine Murray, Community Service Coordinator
Downhills Children Centre*

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